



Policy Acknowledgement & Understanding Form

Student's Name

Make-up Policy

In order to maintain the integrity of our classes regarding content, size, consistency, and progression, we do not offer make-ups or refunds for missed lessons. Please do your best to attend your scheduled classes. Instead, The Swim School, LLC will extend one \$15 credit EVERY OTHER MONTH to anyone who misses class due to illness. That \$15 credit can be used for lessons, special events, or in the pro shop. A doctor's note will be required to receive this credit. Extraordinary and extended illnesses will be handled on a case-by-case basis.

Uncontrollable Closures Policy

The Swim School, LLC makes every effort to remain open and operational in all weather and under all circumstances. There are, however, situations outside our control that make remaining open impossible or unsafe. On these rare occasions, we will extend a \$17 credit to all students whose classes have been cancelled. This \$17 credit can be used for lessons, special events, or in the pro shop.

Students Initials Indicate Understanding/Agreement	THE Swim School, LLC Policies
	If I come under a physician's care during the course of instruction at THE Swim School, LLC, I understand and agree that it is my responsibility to notify the office before the start of class.
	I understand that due to the operational costs, tuition for swim lessons is non-refundable. In cases of medical emergencies, credit for future lessons may be extended to customers.
	I understand that THE Swim School, LLC does not offer make-up lessons.

Students Signature

Date